

## **G.A.I.C.**

### **May 17, 2006**

**Attendees:** *James Lamphere, Larry Anderson, Gwen Thorpe, Rita Cox, Michelle Zuhlke, Brian Pillard, Shannon Ideus, Diane Gonzolas, Rita Dey, Don Herz, Terry Lowe, and Doug Thomas*

#### **Approval Of Minutes**

*The March minutes which were held over due to a lack of a quorum in April were approved without changes. April minutes were also approved with no changes.*

#### **Statistics**

##### ***Web Trends (NT Stats)***

*The NT Server hits for April were down 15.35%, just a little over 2 million hits from the prior month. April was still a very active month, with the third highest monthly figure ever with more than 11,000,000 total hits. The prior month was huge for NT Server hits, due to Public Works having an incredibly high figure on Web Cam hits. This month web cam hits had a reduction of 1.1 million to a total of just over 663,000 hits for this month. Parks and Recreation had a significant increase of 27.86%, with total hits of nearly 110,000. We are guessing the parks pages were visited more often, with summer activities and classes approaching. Hot Links were also down just over 500,000 NT hits for the month of April. All of the twelve surrounding townships took a drop in hits, with a combined total of \$4,766 less than the prior month for just over a 10% reduction.*

##### ***Mainframe***

*The Multiprise Web hits totaled just over 1.5 million hits, which was a reduction of more than 173,000 total web hits from last month. These figures do not look too bad, considering that we have been minus totals from the Register of Deeds for several months since they ported over to the new platform.*

##### ***IMS/Images***

*The IMS/Image Server total had a decrease of more than 150,000 hits in April with a combined total from the Assessor Photos and Other IMS Functions of 1,259,025. The prior month was an all time high for IMS/Image hits.*

##### ***CJIS***

*CJIS site hits totaled nearly 719,000, which was a reduction of just over 66,000 from the prior month. In the month of April, Accident Reports totaled 37,180 hits, which was down over 4,600 from March and Criminal Histories totaled 4,112 hits, which was a reduction of just over 200 hits.*

##### ***Contractor Hits***

*Contractor page hits had a significant decrease of nearly 7,500, to a total of 18,336 hits.*

### ***User Sessions***

*The month of April had 826,888 total user sessions, which was a reduction of \$130,000 from the month of March, which had an excessive increase. Unique users totaled nearly 260,000 and the number of users who visited more than once totaling almost 80,000.*

### **Epayments**

#### ***Individual Verisign Activity***

*April was another good month bringing in just over \$70,000 in collections from non-tax collections. 2,176 transactions total transactions were handled. Animal Control license renewals had a reduction of 26 transactions that totaled nearly a \$400 decrease. Parking ticket transactions were also down almost 100 from the prior month collecting only \$8,880. Water/Sewer received fewer payments on line in the month of April with 625 total transactions for collections of \$47,148. Our latest addition to Verisign which is the Swimming Pool Passes, has collected \$1,574 in only 11 transactions, and continues to climb for the May statistics. We saw a small increase in Criminal History Reports with a 694 transactions that totaled nearly \$7,000. Event Parking more than tripled from last month, with a total of 338 transactions, which was an increase of \$3,020.*

#### ***Epos Activity - County Property Tax***

*County Property taxes took a significant fall backwards to 140 paid tax transactions that totaled nearly \$193,000. This was 168 less transactions than the prior month.*

#### ***Verisign Summary Activity***

*Total collections in April for the City were just over \$70,000 and the County's collections totaled nearly \$193,000 with a combined total of over 2,300 payment transactions.*

### **Web Assistant Training**

*Chris is in the process of finalizing the materials for the Web Assistant Training. Training will cover such topics as Subscription Services, Survey Tool, Calendar Maintenance, and Keyword Maintenance. The workshop should begin training in June.*

### **Floating Internal Members**

*We are still awaiting approval for the members to remain the same.*

### **New Business**

*October of this year, the partnerships will be re-bid.*

### **Next Meeting**

*June 21, 2006*